

**OWNER'S MANUAL
&
OPERATING INSTRUCTIONS
Overhead Rolling/Side-Folding Grilles**



**Prepared by:
Alumatec Pacific Products**

1155 West 550 North
Centerville, UT 84014

Project:

Dealer / Distributor:

Operation & Maintenance Instructions

Table of Contents

<u>Cover</u>	<u>Cover</u>
<u>Table of Contents</u>	<u>2</u>
<u>Warranty</u>	<u>3-4</u>
<u>Side Sliding/Folding Door</u>	<u>5-6</u>
Maintenance	
Damage	
Closing / Locking	
Opening / Unlocking	

Limited Warranty

What Does This Limited Warranty Cover?

Alumatec Pacific Products™ warrants its products against faulty workmanship and use of defective materials when its products are properly installed, operated and maintained according to product documentation (shop drawings, and installation instructions)

What Is Not Covered by this Limited Warranty?

Products subjected to misuse, neglect, alteration or improper installation, operation, maintenance, repair or testing – or such other act or omission not attributable to Alumatec Pacific Products – is not covered by this Limited Warranty. Alumatec Pacific Products™ shall in no event or circumstance be liable for the cost of removal or installation, for loss or damage to or loss of use of facilities or other property, loss of revenue, loss of use of revenue, loss of anticipated profits, or other damages or costs of any kind whatsoever, whether direct, indirect, incidental, or consequential, and in no event shall Alumatec Pacific Products™ liability exceed an amount equal to the original sales price of the product in question.

How Long Does the Limited Warranty?

This Limited Warranty remains in force for a period of twenty four (24) months from: (i) Commencement of Use; (ii) Substantial Completion; or (iii) Date of Notice of Completion, whichever first occurs.

What Will We Do to Correct Problems?

Alumatec Pacific Products™ will examine and confirm that any alleged Product issue covered by this Limited Warranty actually exists and occurred in the course proper and normal use and was not caused by accident, misuse, neglect, alteration, or improper installation, operation, maintenance, repair or testing or such other cause outside of the responsibility of Alumatec Pacific Products

How Do You Get Service?

The Buyer must promptly notify Alumatec Pacific Products™ or its representative – both telephonically and in writing – of an alleged warranty issue and include a detailed explanation of the alleged warranty issue. Detailed warranty claim information will be requested at this time and must be supplied by the Buyer. All telephonic notifications should be made through Alumatec Pacific Products™ toll free number, to wit: (877) 770-0181. Written notification on the Customer Warranty Claim Form should be transmitted to Alumatec Pacific Products™ via email to the following email address, sales@alumatecpp.com

What Must the Buyer Do to Keep the Limited Warranty in Effect?

Properly install, operate and maintain your Alumatec Pacific Products™ side-folding accordion door and receive 24 months of factory backed warranty on your new purchase.

Are There Any Other Warranties?

THERE ARE NO OTHER WARRANTIES. TO THE MAXIMUM EXTENT PERMITTED BY THE LAWS OF THE STATE OF UTAH, THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS, WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF ALUMATEC PACIFIC PRODUCTS, WHETHER BY STATUTE, CONTRACT, STRICT LIABILITY, TORT OR OTHERWISE AND THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE TWENTY FOUR (24) MONTH TIME PERIOD OF THIS LIMITED WARRANTY.

How Does State/Provincial Law Relate to This Warranty?

Alumatec Pacific Products™, is a Utah State limited liability corporation, and is duly licensed to engage in business under the laws of the State of Utah. Accordingly, this Limited Warranty shall be construed and enforced in accordance with the laws of the State of Utah. If the goods are deemed to be a consumer product in Buyer's jurisdiction, the above exclusion or limitation of incidental or consequential damages and the above disclaimer of implied warranties may not apply. The term of any such implied warranty is limited to the term of this Limited Warranty. Some Jurisdictions do not allow limitations on how long an implied warranty last, so the above limitation may not apply. This warranty gives consumers specific legal rights, and consumers may also have other rights, which vary by jurisdiction.

Can This Warranty Be Modified, Amended or Changed?

This Limited Warranty can be modified, amended or changed only by a written instrument signed by a duly authorized officer of Alumatec Pacific Products™.

Side-Sliding/Folding Door

Maintenance:

This type of door is also virtually maintenance free. A silicone lubricant spray or similar should be used at least twice a year on the overhead track, locking mechanism, and in-floor locking device. Check all screws periodically to ensure tightness. Tighten any loose screws firmly.

Damage:

If your side-folding door is visibly damaged, do not operate. Contact our 24-hour emergency service hotline and we will send out a qualified Alumatec Pacific™ Service technician or the authorized Alumatec Pacific™ door dealer to assess the damage. Parts are available typically within 24 hours when needed. If this damage is due to a manufacturer's defect or an installation warranty, Alumatec Pacific™ will ship parts at no cost to the owner. If the damage is from a break-in attempt or just regular wear-and-tear, parts will be available and shipped at the customer's expense and the level of service to ship parts will be rendered to what service the customer chooses.

Operation of Side Folding Door

Closing / Locking:

Smaller Doors (0' to 20') – Pull from locking post of door and slide from pocket until completely closed. Ensure locking post is completely in contact with wall strike. Turn key in locking direction until lock engages. Pull on door to ensure it is locked.

Larger Doors (20' +) – Pull from locking post of door and slide from pocket until approximately half way closed. Return to pocket and pull from intermediate post remaining portion of door out of pocket. The portion of door already out of the pocket will fold up as you pull from this post. When intermediate post and first section of door is fully extended align post with in-floor locking device and push down on black knob (key not required to lock). This will extend the drop bolt into the in-floor-locking device. Return to locking post and pull remaining portion of door completely closed. Ensure locking post is completely in contact with wall strike. Turn key in locking direction until lock engages. Pull on door to ensure it is locked.

If door track contains bends or curves, smaller sections of door may have to be guided through these bends or curves a little at a time.

Side-Folding/Folding Door - Continued

Opening / Unlocking:

Smaller Doors (0' – 20') – Turn key in unlocking direction to unlock door. Slight pressure on locking post towards wall strike may be necessary to disengage locking mechanism. Once unlocked, push door into pocket from locking post.

Larger Doors (20' +) – In the locking post, turn key in unlocking direction to unlock this section of door. Slight pressure on locking post towards wall strike may be necessary to disengage locking mechanism. Once unlocked push door up to intermediate post from locking post. In the intermediate post, turn key in unlocking direction and the drop bolt should retract from the floor back into the post. Push the back section of door from the intermediate post into the pocket. Return to locking post and push remaining section of door into the pocket.

If the door track contains any bends or curves, smaller sections of door may have to be guided through these bends or curves a little at a time.

Alumatec does not keep or store additional keys for your side folding door, so we recommend that the keys and cylinders that have come with your door be re-keyed upon commencement of use. Alumatec purchases 100 plus keyed cylinders alike so re-keying is highly recommended.

If your side folding door is having problems, contact Alumatec Pacific Products 24 hours a day 7 days a week. Listen to the prompt carefully since this is subject to change periodically. If you call after hours or on a weekend you can push #5 and reach our 24 hour service hotline.

Phone: 877-770-0181

Ext: #5 (after-hours / weekend service)

Sales: #1 (within standard working hours, mountain time 8:00AM to 5:00PM)