



Alumatec Pacific Products: Limited Warranty

Alumatec Pacific Products® (“Alumatec”) warrants its materials to be free from defects in material and/or workmanship for a period of **one (1) year** from the date of original commencement of use, substantial completion, or notice of completion—whichever occurs first.

I. Finish Standards & Coastal Maintenance

- **Finish Specification:** This warranty pertains exclusively to products specifically ordered and purchased with a factory-applied finish. Alumatec offers **Class II Anodizing** as its standard architectural finish for exterior applications.
- **Mill Finish Exclusion:** Materials ordered with a **Mill Finish (Raw Aluminum)** are provided "as-is" regarding surface appearance. Alumatec provides no warranty, expressed or implied, against oxidation, corrosion, or surface degradation for Mill Finish products, particularly when installed in exterior or high-moisture environments.
- **Coastal Exposure Protocol:** For installations located within three (3) miles of a saltwater coast, the warranty pertaining to **anodized finishes** is strictly contingent upon a documented quarterly maintenance regimen.
- **Maintenance Requirements:** To preserve warranty coverage on applicable finishes, surfaces must be cleaned every three (3) months using exclusively Alumatec-recommended cleaning agents to mitigate the corrosive effects of salt-air environments.

II. Terms and Conditions of Coverage

This standard limited warranty applies and is limited as follows:

1. **Proper Use:** The product has not been subject to misuse, abuse, fire, accidents, or acts of providence over which Alumatec has no control.
2. **No Unauthorized Alterations:** The product must not have been modified, altered, defaced, or had repairs made or attempted by anyone other than Alumatec or its authorized representatives.
3. **Professional Installation:** Installation of material must be completed to factory specifications and drawings.
4. **Prompt Written Notice:** Alumatec must be immediately notified in writing (email) of first knowledge of any type of problem.

5. **Right of First Repair:** Alumatec must be given first opportunity to make any repairs, replacement, and/or corrections to the defective construction of the product. This may be handled directly or through the professional door dealer that supplied the material at no cost to the owner within a reasonable period.

III. Limitations of Liability and Exclusions

- **Surrounding Materials:** Alumatec will not be responsible for any surrounding materials that could be damaged, including any cost associated with the replacement of defective material if surrounding material is required to be removed to complete repairs or replacement.
- **Consequential Damages:** In no event shall Alumatec be liable for incidental, consequential, or indirect damages, including but not limited to loss of use, lost profits, or business interruption.
- **Wear and Tear:** This warranty does not cover normal wear and tear or the degradation of consumable components such as weather strip or rollers.
- **Transferability:** This warranty is provided to the original purchaser at the original installation site and is non-transferable.

IV. Service and Claims

If a problem or maintenance issue arises, please contact the **Alumatec Pacific Products Service Department:**

- **Address:** 1155 West 500 North, Centerville, UT 84014
- **Phone:** 801-298-0181 | **Toll-Free:** 877-770-0181
- **Email:** service@alumatecpp.com

Administrative Records:

- **Store Name:** _____
- **Address/City/State:** _____
- **Commencement Date:** _____

"For your convenience, Alumatec offers a structured warranty submission form. By following the included step-by-step instructions and providing the requested details, you can ensure your claim is processed accurately and within our established time frames."